



TFMS-M Desktop Reference

TFMS-M Using Internet Explorer with Oracle Financials Desktop Reference

June 11, 2004

Version 2.0



TFMS-M Desktop Reference

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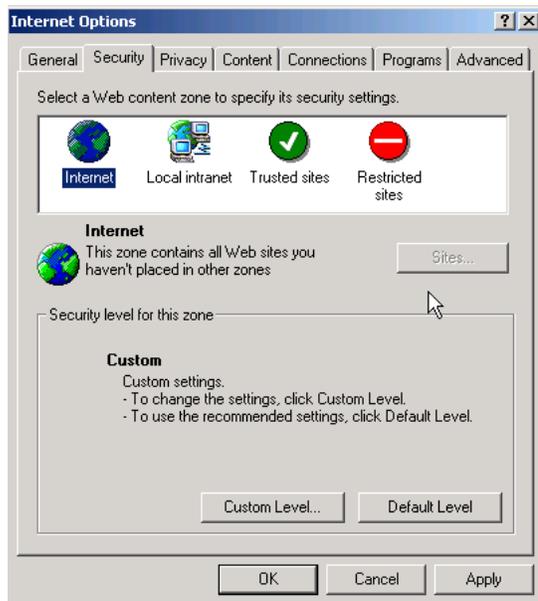
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Using Internet Explorer with Oracle Financials

Before Downloading the new Jinitiator

- ✓ The internet security level should be set to “**Low**” and **ActiveX** controls and plug-ins should be enabled.

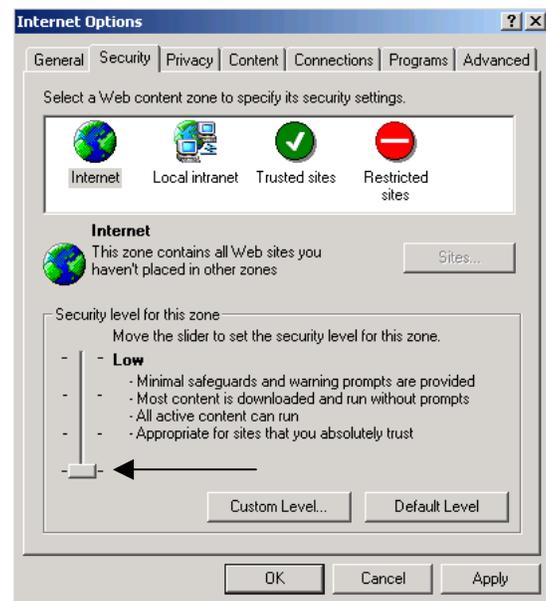


- ✓ **Navigation:** Tools > Internet Options...>Security Tab
- ✓ To review and/or change the Security Level to “**Low**”, highlight the **Internet** icon (or if you use the local intranet, select the **Local internet** icon) and click the Default Level button.
- ✓ Move the slider to set the security level then click the **Apply** button.

Recommended Versions

Oracle has certified the following versions of Internet Explorer with Oracle Financials:

- ✓ IE 5.0
- ✓ IE 5.5
- ✓ IE 6.0

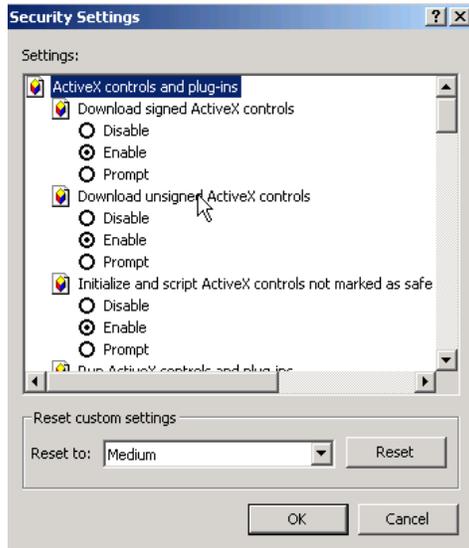




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I. Setting ActiveX Controls and Plug-ins

- ✓ Highlight the **Internet** icon on the Security tab and click the **Custom Level...** button to set to enable Active X controls and plug-ins.



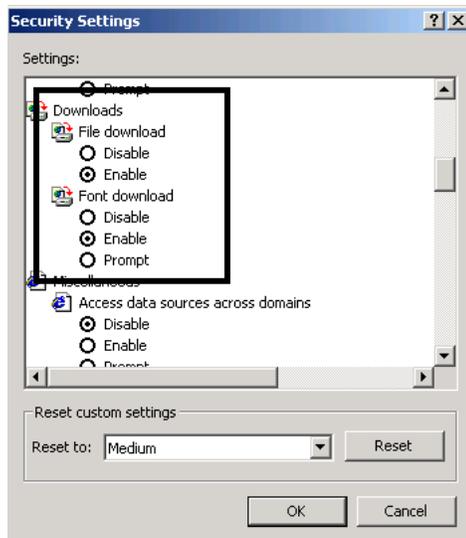
- ✓ Download signed ActiveX controls
 - **Enable**
- ✓ Download unsigned ActiveX controls
 - **Enable**
- ✓ Initialize and script ActiveX controls not marked as safe
 - **Enable**
- ✓ Run ActiveX controls and plug-ins
 - **Enable**
- ✓ Script ActiveX controls marked safe for scripting
 - **Enable**



Use the scroll bar to the right to view additional settings.

II. Setting File and Font Download options

- ✓ Check that File and Font download options under “Downloads” settings have been enabled.



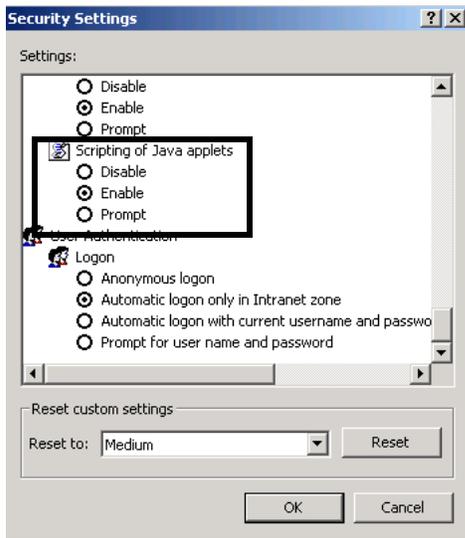
- ✓ File download
 - **Enable**
- ✓ Font download
 - **Enable**



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III. Setting Scripting of Java Applets options

- ✓ Scroll down to the “Scripting” setting and check that the scripting of Java applets is enabled.



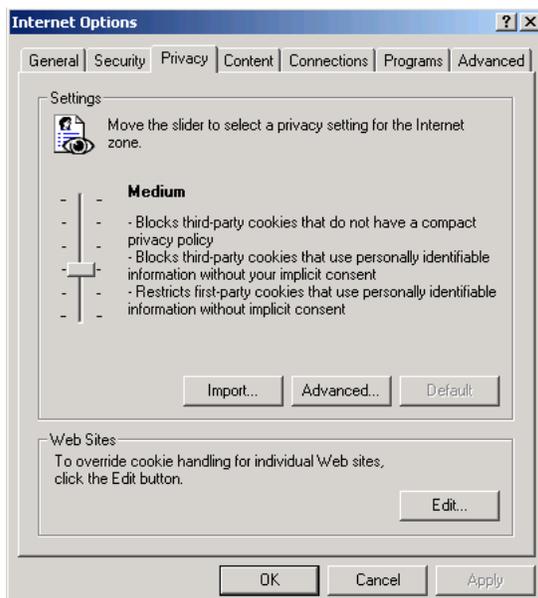
- ✓ Scripting of Java applets
 - **Enable**



After updating the above options, click the **OK** button to save the updates.

IV. Privacy Settings

- ✓ The privacy setting in Internet Explorer manages the handling of “cookie”. The recommended settings for privacy are **Medium** or **Medium High**.



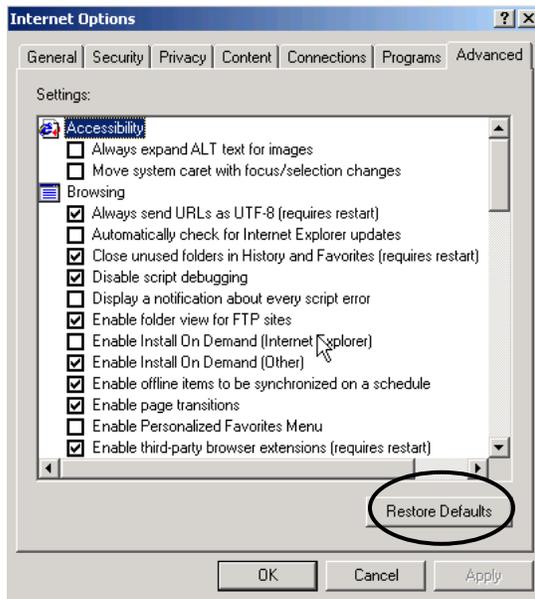
- ✓ Select the Privacy tab.
- ✓ Review to ensure the privacy setting is set to **Medium** or **Medium High**.
- ✓ If the setting is correct, click the **OK** button. However, if a change is made to the setting, click the **Apply** button to save the changes.



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V. Advanced Internet Options – Set Defaults

- ✓ The Advanced tab provides setting for Accessibility, Browsing, HTTP1.1, Microsoft VA, Multimedia, Printing and Security. It is recommended that you use the default settings.

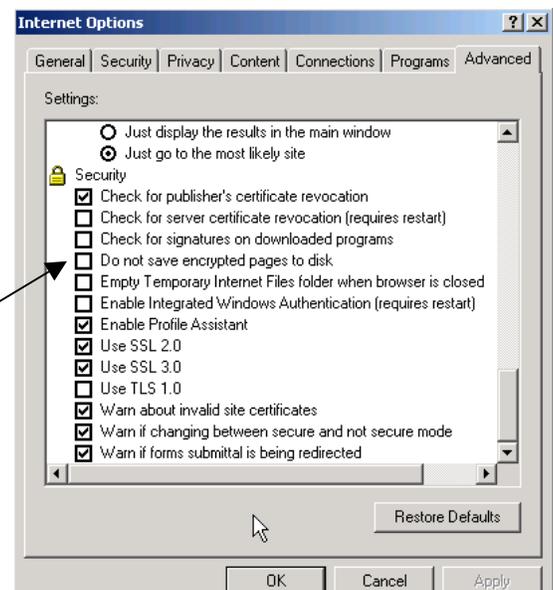


- ✓ If you experience problems using Internet Explorer with Oracle Financials, as a first step, restore the default settings. Click the **Restore Defaults** button.
- ✓ Use the scroll bar on the right to view all the settings.
- ✓ Check that the settings under “Security”, match the settings shown in the picture below. ↓

WARNING

Enabling the option “Do not save encrypted pages to disk” will make it impossible for you to download files and PDF reports.

If you experience problems downloading, first make sure that this option is **unchecked**.





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Downloading the new JInitiator

I. Log into the 11.5.9 instance using Internet Explorer:

- ✓ Go to <http://pweb.eta.mtmc.army.mil/tfmsm/start.html>
- ✓ Add to Favorites. Rename to **TFMS-M Upgrade**
- ✓ Login: Userid: mtmctest - Password: mtmc123456

II. Installing JInitiator

- ✓ The system should automatically begin the installation process. Follow the on-screen instructions.
- ✓ Click on “Next” to move through the installation.
- ✓ Click “OK” when it shows up.
- ✓ Final window, click “Grant Always” to complete the installation.

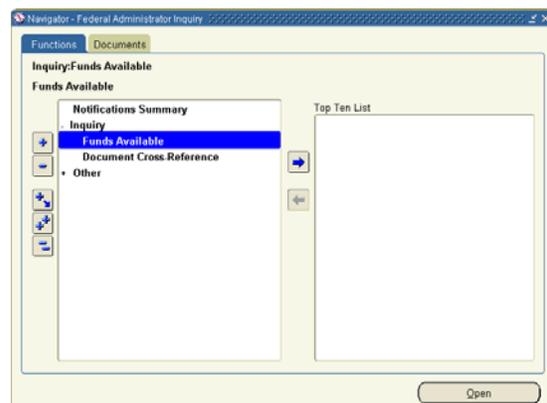
III. Navigation

- ✓ A listing of all the responsibilities will appear on the left.



- ✓ Click on **Federal Administrator Inquiry** responsibility.
- ✓ Navigation options will appear on the same screen on the right.

- ✓ Click on **Inquiry > Funds Available**
- ✓ When the **Funds Available Inquiry** window appears proceed to log out.





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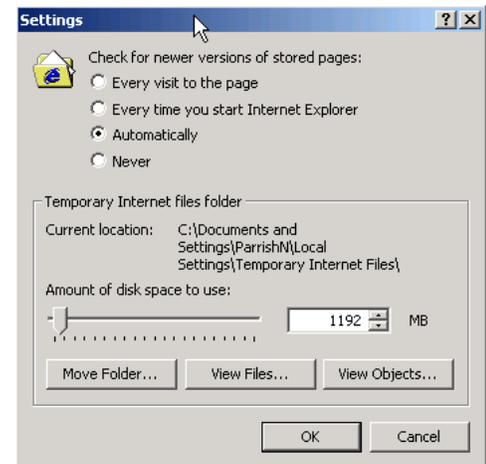
Displaying Reports

I. Temporary Internet files settings for displaying reports

- ✓ The Temporary Internet files folder is the location on your hard drive where Web pages and files are stored as you view them. This speed up delivery of pages you visit frequently or have already seen.
- ✓ This setting helps to resolve problems with viewing a PDF report.



- ✓ **Navigation:** Tools > Internet Options...> General Tab
- ✓ Click the Settings...button to view and /or change the setting.
- ✓ Make sure “**Automatically**” is selected.

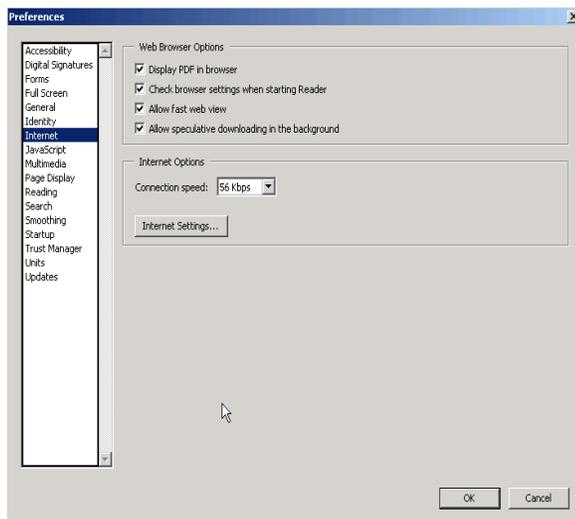


II. Setting the Web Browser in Adobe Acrobat 6.0



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- ✓ To set browser options for Adobe to display reports through the browser you need to enable the Web Browser Options in Adobe.
- ✓ In Adobe Acrobat navigate to the **Preferences** window (Edit > Preferences).
- ✓ On the Preferences window, select **Internet** in the Preferences dialog box and ensure that all the options listed under Web Browser Options are checked and click OK.



- ✓ **NOTE:** The “Display PDF in Browser” must be checked to display reports.

ADOBE ACROBAT 5.0 USERS



If you are using Adobe Acrobat 5.0 follow the instructions below:

- ✓ **Navigation:** Edit > Preferences > General
- ✓ Select “**Options**” in the Preferences dialog box and check the options listed under Web Browser Options.



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Troubleshooting

I. Error Message: 'Your current security settings prohibit running ActiveX controls on this page'

- ✓ In Internet Explorer, navigate Tools > Internet Options > Security
- ✓ Click the **Custom Level** button
- ✓ Reset custom settings to **Low** and click the **Reset** button
- ✓ Make sure that the "ActiveX controls and plug-ins" settings have been enabled and that the "Scripting of Java applets" setting has been enabled. Refer to the "*Setting ActiveX and Control Plug-ins*" section in this document.

II. Unable to download a report or file

- ✓ Make sure that ActiveX controls and plug-ins have been enabled and make sure that the "Do not save encrypted files to disk" option under "Security" on the **Advanced** tab is unchecked.

III. Receive a blank screen when opening a report

- ✓ Clear cache or increase size of the Temporary Internet files folder.
- ✓ To clear the cache in Internet Explorer do the following:
 - Go to the **Temporary Internet files** section on the **General** tab.
 - Click the "**Delete Files...**" button to clear all the temporary Internet files.
 - Go to the "**History**" section and click the "**Clear History**" button to clear all the files.

IV. Report returns ' no data found' and displays an empty Internet Explorer window

- ✓ Using the F5 function key to refresh the screen may enable the report to display.



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V. Jinitiator did not automatically install

- ✓ Call your local helpdesk for help with installing Jinitiator.